

To whom it may concern,

On September 3, 2024 the U16 Rattlers team asked to register 2 trainers via email. I responded to them and told them I did not know if they could register more than 1 trainer. I was not aware of the new trainer at large policy at that time allowing trainers to be registered at large to the organization.

I told them they can have 5 trainers as long as they have a Head Coach and an Assistant Coach. I now know this information was wrong. The answer should have been they can have unlimited trainers by registering trainers at large.

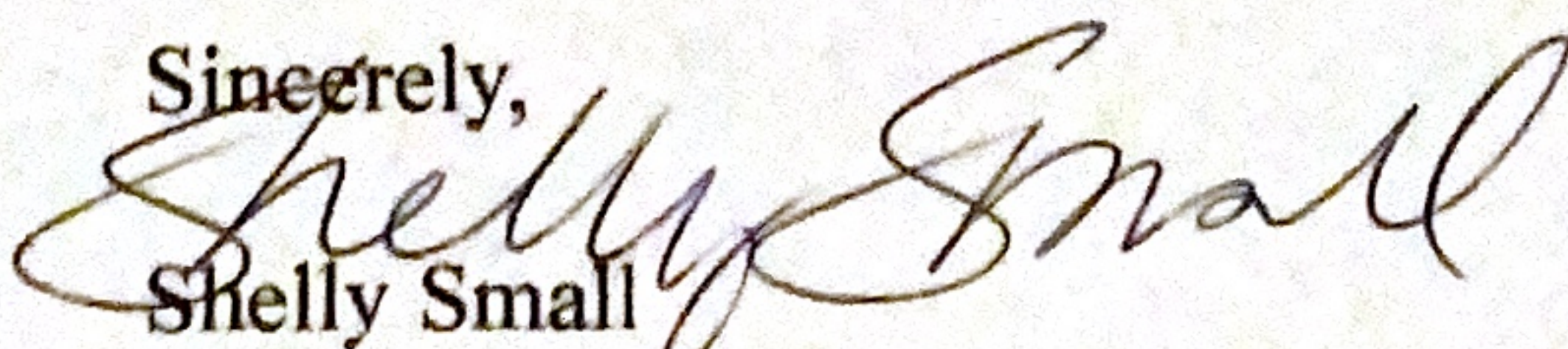
The team proceeded to register 2 trainers. Mark Fleet registered with the team, he got a release from the Jet's where he was a trainer last year, he completed his VSC and provided all of his other credentials. The team sent this information to me via emails.

This is no excuse, but we all know how hectic September was, trying to prepare the rosters for approval. Many people, myself included, were struggling with the new VSC process. The U16 team was in a rush to have a roster for early bird tournaments and we were putting out fires and doing what we could to get them an approved roster. Based on my knowledge at that time, I didn't know how to register Mark Fleet as a trainer at large or that that option existed. I didn't properly follow up with the team as things were moving quickly at that time.

When this resurfaced in December we intended to get Mr. Fleet registered. It was at this time that I first learned about the trainer-at-large policy.

The Rattlers Organization is regretful. We did not have the knowledge and information to properly support the U16 team's request for multiple trainers. This is our mistake and in a very difficult year due to the new VSC protocols that caused additional challenges we were facing as an organization through September. The U16 team, players and family should in no way be disciplined for this understandable mistake of mine. I'm asking if you can possibly reconsider your ruling.

Sincerely,

A handwritten signature in cursive script, appearing to read "Shelly Small".

Shelly Small

Mississauga Rattlers Registrar

January 30, 2025